

No.	Requirement Parameters	Specific Requirements
1	Product Name and Quantity	Mineral oil for thermostatic baths of the S-Flow IV+ viscometer, quantity: 10 liters.
2	Place of Delivery	Kyrgyz Republic, Balykchy, 9 Naryn Highway.
3	Delivery Time	The shortest possible delivery period will be considered an advantage.
4	Requirements for the Supplied Product	1. Mineral oil properties: High thermal stability; accurate heat transfer ensuring uniform bath temperature; low volatility at 100-200°C; kinematic viscosity at 40°C: 20-100 mm²/s. 2. Equipment compatibility: Fully compatible with S-Flow IV+ thermostatic baths. The manufacturer shall confirm suitability for use in thermostatic bath models similar or identical to those used in the S-Flow IV+ viscometer. 3. Chemical and electrical properties: Chemically stable during prolonged heating; electrically non-conductive; shall not cause corrosion, contamination, or react with bath materials (stainless steel, glass, PTFE, etc.); free from aggressive additives; odorless. 4. Operating temperature range: +20°C to +150°C (preferably up to +200°C); flash point (open cup) not less than 200°C; fire point not less than 220°C; pour point not higher than -10°C. 5. Packaging requirements: Volume 5-10 liters; plastic or metal container; tightly sealed packaging; no leaks or damage; product name, manufacturing date, shelf life, technical characteristics, and manufacturer details shall be marked on the container. 6. Documentation requirements: Manufacturer's quality passport/certificate for each batch; MSDS (Material Safety Data Sheet); Certificate of Conformity.
5	Delivery and Acceptance Procedure	The Supplier shall provide a complete set of accompanying documents upon delivery. Acceptance shall be carried out in two stages: (a) visual inspection and verification of quantity, packaging condition, container integrity, and documentation; (b) quality inspection to verify compliance with quality certificate data and technical requirements for proper operation of the S-Flow IV+ viscometer. The quality acceptance period shall not exceed 10 working days from delivery. The Customer may send samples to an accredited laboratory for quality verification. In case of discrepancies, a non-conformity report shall be prepared and submitted to the Supplier.
6	Requirements for Transfer of Technical Documentation	The Supplier shall provide a delivery note, invoice, and other supporting documents. For each delivery, the Supplier shall provide technical and accompanying documentation confirming product quality, origin, and conformity with the declared specifications. The following documents shall be supplied: Quality Passport (or Certificate of Analysis) indicating oil grade, batch number, production date, viscosity values, density, storage conditions, shelf life, and manufacturing information; Certificate of Conformity (if available); Instructions for Use or technical description indicating storage conditions and compatibility with the S-Flow IV+ viscometer. Failure to provide the complete

No.	Requirement Parameters	Specific Requirements
		document package may result in refusal of acceptance until deficiencies are corrected.
7	Warranty Obligations	The Supplier guarantees that the mineral oil is intended for laboratory S-Flow viscometers and complies with all required physicochemical parameters. The warranty period shall be at least 12 months from the date of delivery, provided storage conditions specified in the quality passport are observed. During the warranty period, the Customer may submit claims regarding non-compliance of physicochemical properties, sediment formation, cloudiness, discoloration, phase separation, inability to use the oil in the viscometer, violations of storage requirements, or expired shelf life. Upon receiving written notification, the Supplier shall replace non-conforming products at its own expense or refund the paid amount by mutual agreement. All transportation and related costs for replacement or return shall be borne by the Supplier.